



## Our Response to the COVID-19 Virus

**April 9, 2020: The Kelowna office closure has been extended to May 29, 2020 (inclusive), with any further extension to be determined closer to that date.**

March 19, 2020: The First Nations Finance Authority is taking all steps necessary to protect the health and safety of our employees and others. We have put into action our contingency plan to ensure the continuity of service to our members. Consequently, we are temporarily closing the Corporate Office in Kelowna for a three-week period (March 20 to April 13, 2020 inclusive), with any further extension to be determined closer to that date.

Rest assured, that the FNFA has the infrastructure in place to continue our services while staff operate remotely with flexible timeframes ranging from 8AM to 4PM (PDT).

For any queries about our services, please feel free to contact our FNFA offices:

<b>Kelowna</b> 250-768-5253 1-866-575-3632 info@fnfa.ca	<b>Ottawa</b> 613-297-5998 janderson@fnfa.ca	<b>Montréal</b> 514-850-7022 ncastonguay@fnfa.ca
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We hope business as usual will return before too long. Until then, please be assured that we are open for business and that our team is here to support members throughout this challenging period.

We will continue to monitor the guidance from the World Health Organization and Public Health Authorities as it relates to COVID-19. Please continue to check our website for updates: [fnfa.ca](http://fnfa.ca)

Sincerely,

### **FIRST NATIONS FINANCE AUTHORITY**

**Ernie Daniels**  
**President | CEO**

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